



DD_12405

CRM Consultant (m/f/d)

Digital Development

Innsbruck, Austria

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Professionals
Full-Time 38.5 h
Permanent

Your Tasks

- Leading, managing, and customizing Microsoft Dynamics 365 based on the organization's needs
- Analyzing and enhancing business processes for efficiency while responding to internal stakeholders and providing guidance to the corresponding departments to achieve their objectives
- Handling system changes, upgrades, and implementations while collaborating with IT support teams to address system issues promptly and effectively
- Identifying system improvement areas and generating smart solutions and workarounds following the standards
- Providing training and support on the use of the CRM and assisting business with BI report creation based on CRM data

Your Profile

- Bachelor's degree or higher degree (University, FH) in Computer Science, Information Systems or a related field; more than 5 years of proven experience with Microsoft Dynamics 365
- Proficiency in CRM administration, including user setup, data importing, system customizations, SQL and security configuration
- Excellent problem-solving abilities and innovative thinking in troubleshooting system and process issues
- A proactive approach to communication and teamwork, and a strong customer-service orientation
- Excellent written and spoken English skills

Your Benefits



Central Location



Employee Discounts



Flexible Hours



International
Environment



Onboarding



Workplace Well-Being

Further Information

Minimum Salary

Annual gross salary from € 51,686.43, based on professional qualification and experience.

Earliest Entry Date

This position is to be filled immediately.

Your Contact Person

If you have any questions please contact
Chantal Heiland (chantal.heiland@medel.com)

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About MED-EL

MED-EL is a leading manufacturer of innovative medical devices for the treatment of various types and degrees of hearing loss. Our unique portfolio of implantable hearing solutions benefits thousands of individuals in more than 130 countries worldwide. With headquarters in Innsbruck, Austria, MED-EL has over 2,700 employees around the world.

Want to join a company that helps bring the joy of sound to people with hearing loss? Apply now!

Contact

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